

INSURANCE FAQs

How to find an in-network/preferred medical/mental health provider:

- Call the Member Services number on the back of your insurance identification card (or visit the insurance provider's website).
- Have the provider's name or the particular area/zip code. You may also request a search for a particular provider specialty.

If you are unsure of your coverage it may be helpful to ask questions such as . . .

- I need to have _____ done. Will my insurance cover this?
- What will my co-pay be for _____?
- Do I have a deductible I have to meet before my insurance kicks in?
- Do I have mental health coverage?
- What coverage do I have if I need to see someone who is not a preferred/in-network provider?
- I need to get _____ medication. How much will that cost?